

Monroe Veterinary Associates
Veterinary Specialists of Rochester & Animal Emergency Services
 825 White Spruce Blvd
 Rochester, NY 14623
P: 585-424-1260 & 585-424-1277
F: 585-424-1335

Basic PACS Information:

Getting started.....Do you need or have your forgotten your username/password ?

-If you do not yet have a username/password, please call and ask to speak with a radiology technician. They will provide you with a username/password and the basic instructions for logging in, viewing images and opening the report.

Viewing radiographs AND radiograph reports through web portal for PACS:

-Log in to your account via the web interface

IMAGES

-To view images for your patient, first single click on the row with your patient's information so it is highlighted blue.
 -Once it is blue, double click to bring up the images.

REPORTS

-At the left side of the row there are a couple of icons, including a notepad that will either be blue or gray.
 -If the notepad is blue, single left click on the icon will pull up the 'study notes'
 -If the emergency doctor requested a radiograph consult it will be entered here.

No.	Tools	Stat	Status	Study Date	Modality	Img	DOB	Patient ID	Patient Name
1		0	INCOMPLETE	06/14/2011 12:12 AM	CR	1	06 / 14 / 2006	V84900VALENTINE	BAGGETT VALENTINE
2		0	UNREAD	06/13/2011 07:56 PM	CR	2	05 / 17 / 2010	S18715MOLLY	PERCASSI, MOLLY
3		0	UNREAD	06/13/2011 07:03 PM	CR	2	03 / 10 / 1995	I36570REESES	BRACH, REESES



-If you would like to print the report for your medical record, press the print tab at the bottom of the notes window.

What if you do not see your patient listed?

-When you log in to your account, if your patient's name doesn't appear in the list on the first screen make sure to check the box at the bottom of the page for full scan. Then you can search for your patient by entering either patient name or last name on the blank line at the top of the list, below the 'patient name' tab and press return.

-If the patient does not appear after full scan search, there may be difference or error in the spelling of the patient name or last name.

-If you still do not see your patient's name, please call VSES and ask to speak to radiology technician, the radiology coordinator or Dr. Bouma. We may need to adjust the referring information that is entered in the PACS.

Need Additional Help with PACS ?

The radiology department at VSES is available 7 days a week to help you with PACS questions!

Radiology Technicians:

Angela *Sunday-Wednesday*

Jen L. *Wednesday-Saturday*

Radiology Coordinator:

Tamara *Tuesday-Friday*

Radiologist: Dr. Bouma *Tuesday-Friday*